

U S WEST, Inc.
Suite 700
1020 Nineteenth Street, NW
Washington, DC 20036
202 429-3136
FAX 202 296-5157

00-81

USWEST

Kenneth T. Cartmell
Executive Director - Federal Regulatory

June 14, 2000

Mr. Dale Hatfield
Chief, Office of Engineering and Technology
Federal Communications Commission
445 - 12th Street, SW, Room 7-C155
Washington, DC 20554

RECEIVED
JUN 14 2000
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RE: Withdrawal of U S WEST Communications Initial
Service Disruption Report

Dear Mr. Hatfield:

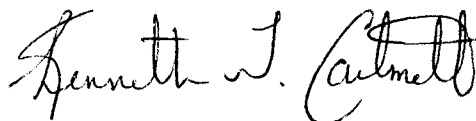
On Friday, June 9, 2000 at 07:40 MST, U S WEST Communications (USWC) filed with the Federal Communications Commission (FCC) an Initial Service Disruption Report (initial report). That initial report identified the geographic area directly affected by the service disruption as Phoenix Southeast and Scottsdale, Arizona, and indicated that the estimated number of customers affected was 19,390. This is incorrect. The initial report was filed based on information that the offices affected were isolated from 911 service, with more than 50,000 customers affected. Since service disruptions that affect greater than 50,000 customers requires notification to the FCC in 120 minutes, the initial report was filed in that time frame.

Subsequent investigations determined and verified the customer impact. The Public Safety Answering Point (PSAP) in Scottsdale immediately activated a Make Busy Key to reroute calls to another location. Technicians also busied out the trunks for the PSAP in Casa Grande (Phoenix Southeast office) which allowed 911 calls to automatically reroute to a predetermined local number. Both restoration methods were achieved in less than 30 minutes.

Based on this information, it has been determined that the service disruption did not meet the criteria for an outage to be reported to the FCC. Consequently, USWC hereby withdraws the initial report filed on June 9, 2000. No additional reports pursuant to CFR 47, Section 63.100 will be filed concerning this matter.

If you have any questions regarding this event, please contact me at 202-429-3136.

Sincerely,



Attachment

cc: Mr. Robert Kimball

0081

FCC INITIAL REPORT
U S WEST - Large Scale Abnormal Condition Report (LSACR)
Service Disruption Report

[X] 120 MINUTE REPORT [] 3 DAY REPORT

ACR #: AZ.000609.006

Date Of Incident: 6/9/00 Time Of Incident: 06:30 MST

Geographic Area Directly Affected: Phoenix Southeast, Scottsdale
(Cities, LATA(s), States(s))

CLLI code(s) for affected area: PHNXAZSE, SCDLAZMA

Estimated Number of Customers Affected: 19,390
(i.e. Access lines in the switch, LATA(s) or States(s))

Types of Services Affected (e.g. Local, Toll, 800, 911, FAX, etc.): 911

Duration of Outage(Hours & Minutes): ongoing

Estimated Number of Blocked Calls: unknown + ongoing

Apparent Cause of Incident: under investigation

Method Used to Restore Service: Re-routes + ongoing

Steps Taken to Prevent Recurrence: under investigation

CONTACT PERSON: Kenneth Cartmell-Exec. Dir-Fed Regulatory Ph: 202-429-3136
U S WEST
1020 19th Street NW Suite 700, Washington, D. C. 20036

Tim Mason
Vice President - NROC
Ph: (303) 707-5100
U S WEST
700 W. Mineral, Littleton, CO 80120

-or-
Dave Rygh
Director - Network Management Center
Ph: 303-707-5608
U S WEST
700 W. Mineral, Littleton, CO 80120

Date Reported to FCC: 6/9/00

Time Reported to FCC: _____
(Include AM/PM, Time Zone)

Person Faxing Report: ANN MARIE Hickman

Time Confirmed with FCC: _____

Telephone Number: 303-707-6877

FCC Contact Name: _____

PRI FAX: Monitoring Watch Officer (202) 418-2812-Confirm at (202) 632-6975

Secondary FAX: Monitoring Watch Officer (301) 725-2521 - Confirm at (301) 725-2278
(To be used only at the direction of the Primary Fax Monitoring Watch Officer)

Also FAX to: U S WEST Federal Relations Office at (202) 296-5157

Also FAX to: Karen Eccli/Jane Quigley (303) 707-2229

Also FAX to: Glenda Weibel (206) 345-2129

Also FAX to: Bev Sharpe (303) 694-1719